

Calgary Curling Club Covid-19 Operations FAQs

Updated: **October 28, 2020**

The CCC is actively monitoring and complying with guidelines established by Alberta Health Services, the Government of Alberta, and the City of Calgary. The health, safety, and protection of our members and staff are our main priority. As we continue to receive new directives, we will amend our policies and processes in order to promote a safe environment.

What is the club providing to reduce the risk of contracting Covid-19?

The club will be providing hand sanitizer upon entering the building and throughout the facility. We will be increasing our cleaning schedules for ice, bathrooms, and the lounge. Staff will be wiping down scoreboards, measuring devices and door handles regularly. Sanitizer, rags and gloves will be provided at each sheet for users to wipe down their rocks before use. Acrylic screens will be set-up, between the sheets, to create a barrier from players on other sheets. Tables will be removed from the concourse level, and directional markers will be implemented in order to promote physical distancing. Staging areas will be used to keep teams physically distant from others while getting ready for the game.

Will I be required to wear a mask?

Effective August 01, 2020, the City of Calgary (Bylaw 26M2020) requires all individuals (2yrs of age or older) to wear a face mask in all indoor public facilities. This will help to facilitate and support the long-term health of our members and employees.

Masks are required when:

- Entering and exiting the facility
- While in common areas (i.e. Washrooms, hallways, lounges, sheets, etc.)

Masks are NOT required when you are curling on the ice, and:

- Seated at a table, in the lounge, and consuming food/beverages
- When not in use, masks must be stored on person or in a manner that is recommended by health officials

Will League fees change?

Yes, there will be a nominal increase in fees for this year. The CCC is a non-profit organization and our main source of revenue is curling fees. We rely heavily on government grants in normal times and, during the pandemic, we have been applying for all additional government assistance programs that are available to us. As we prepare to re-open, the Canadian Emergency Wage Subsidy (CEWS) program has enabled the CCC to continue with our operations. We will continue to evaluate and to implement various cost-savings measures in order to minimize any material impact on our employees and hours of operation.

Like many organizations, the pandemic has had a profound and negative impact on the CCC. As a result, we are projecting a financial loss during this fiscal year.

Based upon our existing financial position, economic conditions, and the COVID pandemic, the Board of Directors has made the decision to nominally increase our fees. Over the past five months, our Board of Directors have worked hard to ensure that we have taken all necessary measures into consideration. We will continue to balance our mandate and membership needs in a fiscally responsible manner.

Will League fee refunds be issued if AHS restrictions force the CCC to close this season?

We have a refund policy in place which you can find on our website where our graduated fee refunds are listed with our league fees. We have also provided our refund policy at the end of the FAQs

Is the Calgary Curling Club permitted to use all 8 sheets of ice during Phase 2 of AHS Guidelines?

Yes, and we will be playing under modified rules to maintain physical distancing. We will be following the Curling Alberta return- to- play guidelines.

Will all leagues be in operation during the 20-21 Season?

Yes, all leagues will be in operation this season. Some start times and buzzer times will be adjusted to allow for more time between draws so please check your start time! In order to help avoid congestion, plan to arrive no more than 15 minutes prior to your game time.

Does playing at the Calgary Curling Club mean that I am part of a “cohort league”?

The Calgary Curling Club evening leagues will not be cohort leagues. Instead we are playing under modified rules to allow for physical distancing. That means that you can play in as many CCC leagues as you want. Some associate leagues may choose to play with team cohorts. Contact your league representative for your league details and please refer to AHS to ensure your number of cohorts are within their guidelines.

What rule changes will there be for curling because of COVID-19?

We are following Curling Alberta’s Return to Play guidelines. See their website for complete documentation. Here are some of the major changes:

- Only one sweeper per shot
- No relaying: no sweeper taking over for another sweeper at any time
- No sweeping an opponent’s stone under any circumstances

Will there be any other changes on-ice for 20-21 season?

- No coin-flips: consider rock-paper-scissors, stopwatch odd-or-even, or phone app.
- No handshakes: use alternate non-contact greetings.
- No touching other curler’s stones with your hand: use your broom on the side of the rock instead.
- No groups congregating on the backboards
- Standing locations: all curlers should be mindful of where they are standing on the sidelines. Ensure that you pick a screen to stand behind to reduce cross contamination occurring between you and those on the sheet adjacent to you.

What if members of my team are in the same household, can we use two sweepers in our game?

No. To be fair and consistent with the rules, it will be universal for all league games played at the Club. If you are in an associate league that are choosing to run with team cohorts, than this rule might be changed. Contact your league representative for clarification.

Will the junior and adult Academy programs (Learn to Curl and Greenhorn League) be in operation this season?

We are running a modified Junior program for returning participants aged 12-17. We are suspending Lite rocks programs for the current time. We are running the Greenhorn program at

16 participants and we are suspending the Learn to Curl program for adults. We will reassess academy programs in 2021 for winter sessions.

What is Calgary Curling Club's protocol if a Covid-19 positive case occurs at the club?

The Calgary Curling Club will have a Rapid Response Plan established for the 2020-21 season should a case arise at the club. We will follow all AHS instruction should we be contacted about exposure.

Will lockers and locker rooms be open?

There will be no locker rentals available and use of the change rooms will be restricted. We are requesting all curlers to come dressed for the game except for footwear.

Will the Calgary Curling Club still rent equipment?

At the present time, equipment is not available to rent.

Will the café be open?

There will be NO food and beverage service on the main floor. Food service will be available upstairs in the lounge. Our lounge will have hours based on league play and will vary throughout the week.

Will the Lounge be open?

Yes. Our lounge is open evenings and weekends to accommodate most draw times. Please be aware your time may be limited, depending on the draw schedule, so that we can properly sanitize the tables and chair handles for the next draw. Tables will be restricted to a maximum of 6 people, but we will provide enough tables so that each team can have its own table. Servers will be coming to your table to serve you.

Are any spectators allowed?

Teams that have a coach, that is a member of the club may have the coach observe the game. For our youth program, 1 parent/guardian per child is permitted to spectate.

Will the club host bonspiels in the 20-21 season?

We are planning on hosting the Original 16 Men's WCT bonspiel December 4-6, 2020. We also plan to host our Holiday bonspiels from December 26-29, 2020. Stay tuned for more details on registration.

Will there be practice ice available?

Yes. Availability and how to access ice time is on our website. Practice ice is reserved for members of the club only until further notice.

Will Curlers Corner be open?

Yes! There will be a limit of 3 people at one time in the store. Reusable masks in sealed bags will be available. Hand sanitizing stations will be in the store. Hand sanitizing will be required before and after trying on any clothing and/or shoes. For the comfort of our members, unpurchased clothing will be steam heated and incubated, for a period of 48 hours, before being displayed for sale. There will be restricted handling of equipment. Due to health concerns, no returns will be permitted.

REFUND POLICY

The Calgary Curling Club is looking forward to welcoming you back to curl this fall. We know that many things are going to be different, and we will all have to adjust and continue to do so as information and regulations may shift through the season. The changes we are implementing are to comply with Alberta Health Services and City of Calgary guidelines but most importantly, for your safety.

We also know that the uncertainty during this pandemic is difficult for everyone. The CCC is a non-profit organization. Our costs are generally front-end loaded, with hiring seasonal staff, installing the ice, and, this year especially, preparing the club for your arrival and for safe curling for all. Because of this financial structure, in the event the club is forced to close for Covid-19 related issues or a government forced closure, we have put in place a refund policy that will allow for some flexibility in uncertain times, while also recognizing that there are expenditures for the club that we need to take into consideration.

We will keep you updated on any and all changes to the regulations as the season progresses, and are hoping for a full and rewarding (while different) curling season. We appreciate your understanding and patience as we make our way through this time with you.

You will receive the following percentage of your membership fees depending on the timing of the closure of the club due to Covid-19 or government regulation:

September 9 to 22	You will receive a 90% refund.
September 23 to October 22	You will receive an 80% refund.
October 23 to November 22	You will receive a 55% refund.
November 23 to December 22	You will receive a 33% refund.
December 23 to January 22	You will receive a 10% refund.
January 23 or later	There is no refund from this point.

Please note that refunds will be to the payment type used to sign up, with the exception of e-transfers, which will be refunded by cheque. Members will have the option to donate part or all of their refund to the Club.