

Calgary Curling Club Covid-19 Operations FAQs

The CCC is actively monitoring and complying with guidelines established by Alberta Health Services, the Government of Alberta, and the City of Calgary. The health, safety, and protection of our members and staff are our main priority. As we continue to receive new directives, we will amend our policies and processes in order to promote a safe environment.

What is the club providing to reduce the risk of contracting Covid-19?

The club will be providing hand sanitizer upon entering the building and throughout the facility. We will be increasing our cleaning schedules for ice, bathrooms, and the lounge. Staff and/or volunteers will be wiping down rock handles and other high-touch points between each draw. Acrylic screens will be set-up, between the sheets, to create a barrier from players on other sheets. Tables will be removed from the concourse level, and directional markers will be implemented in order to promote physical distancing.

Will I be required to wear a mask?

Effective August 01, 2020, the City of Calgary (Bylaw 26M2020) requires all individuals (2yrs of age or older) to wear a face mask in all indoor public facilities. This will help to facilitate and support the long-term health of our members and employees.

Masks are required when:

- Entering and exiting the facility
- While in common areas (i.e. Washrooms, hallways, lounges, sheets, etc.)

Masks are NOT required when you are curling on the ice, and:

- Seated at a table, in the lounge, and consuming food/beverages
- When not in use, masks must be stored on person or in a manner that is recommended by health officials

Will League fees change?

Yes, there will be a nominal increase in fees for this year. The CCC is a non-profit organization and our main source of revenue is curling fees. We rely heavily on government grants in normal times and, during the pandemic, we have been applying for all additional government assistance programs that are available to us. As we prepare to re-open, the Canadian Emergency Wage Subsidy (CEWS) program has enabled the CCC to continue with our operations. We will continue to evaluate and to implement various cost-savings measures in order to minimize any material impact on our employees and hours of operation.

Like many organizations, the pandemic has had a profound and negative impact on the CCC. As a result, we are projecting a financial loss during this fiscal year.

Based upon our existing financial position, economic conditions, and the COVID pandemic, the Board of Directors has made the decision to nominally increase our fees. Over the past five months, our Board of Directors have worked hard to ensure that we have taken all necessary measures into consideration. We will continue to balance our mandate and membership needs in a fiscally responsible manner.

Will League fee refunds be issued if AHS restrictions force the CCC to close this season?

We have a refund policy in place which you can find on our website where our graduated fee refunds are listed with our league fees. <http://calgarycurlingclub.com/wp-content/uploads/2015/office/forms/2020-21%20Fees.pdf>

We have also provided our refund policy at the end of the FAQs

Is the Calgary Curling Club permitted to use all 8 sheets of ice during Phase 2 of AHS Guidelines?

Yes, and we will be playing under modified rules to maintain physical distancing. We will be following the Curling Alberta return-to-play guidelines.

Will all leagues be in operation during the 20-21 Season?

Yes, all leagues will be in operation this season. Some start times and buzzer times will be adjusted to allow for more time between draws so please check your start time! In order to help avoid congestion, plan to arrive no more than 15 minutes prior to your game time.

Does playing at the Calgary Curling Club mean that I am part of a “cohort league”?

No. The Calgary Curling Club will not be hosting any cohort leagues. Instead we are playing under modified rules to allow for physical distancing. That means that you can play in as many CCC leagues as you want!

What rule changes will there be for curling because of COVID-19?

When Curling Alberta posts their complete return-to-play policy you will be able to see all the details but here are some key points:

- Only one sweeper per shot
- No relaying: no sweeper taking over for another sweeper at any time
- No sweeping an opponent’s stone after it passes the T-Line

Will there be any other changes on-ice for 20-21 season?

- No coin-flips: consider rock-paper-scissors, stopwatch odd-or-even, or phone app.
- No handshakes: use alternate non-contact greetings.
- No touching other curler’s stones with your hand: use your broom on the side of the rock instead.
- Refrain from touching the bottom of your rock with your bare hand: use a broom instead to clean your rock.
- No groups congregating on the backboards
- Standing locations: all curlers should be mindful of where they are standing on the sidelines. Ensure that you pick a screen to stand behind to reduce cross contamination occurring between you and those on the sheet adjacent to you.

What if members of my team are in the same household, can we use two sweepers in our game?

No. To be fair and consistent with the rules, it will be universal for all league games played at the Club.

Will the junior and adult Academy programs (Learn to Curl and Greenhorn League) be in operation this season?

TBD: We will endeavour to provide an update as soon as we can.

What is Calgary Curling Club’s protocol if a Covid-19 positive case occurs at the club?

The Calgary Curling Club will have a Rapid Response Plan established for the 2020-21 season should a case arise at the club. This will start with contacting the AHS to report the case and to receive further guidance. All members will then be immediately informed of any case at the club. Any extra cleaning and sanitizing required will be put into action.

Will lockers and locker rooms be open?

No. We are requiring all curlers to come dressed for the game except for footwear. Locker rentals will not be available, and access to the locker rooms will be extremely limited.

Will the Calgary Curling Club still rent equipment?

Yes. Curling equipment will be available to rent in the office and all equipment will be sanitized upon return from the renter.

Will the café be open?

There will be NO food and beverage service on the main floor. Food service will be available upstairs in the lounge when it is open.

Will the Lounge be open?

Yes. While we have not fully established our hours of operation, our plan is to have the lounge open on evenings and weekends. We will have to limit the amount of time a draw has access to the lounge so that we can properly sanitize the tables and chair handles for the next draw. Tables will be restricted to a maximum of 6 people, but we will provide enough tables so that each team can have its own table. Food menu and beverage choices will change to accommodate single use items.

Are spectators allowed?

No. We regret that we must restrict spectators -- in all areas of the building -- at this point. However, we will change this policy as soon as we feel it is safe to do so.

Will the club championships from last season be completed?

Yes! We will be picking up where we left off in March. We will finish off play-offs from September 28-30.

Will the club host bonspiels in the 20-21 season?

Unfortunately, we have had to cancel our early season events, but we still have mid-season events planned. We will have to adapt our bonspiels to the AHS restrictions that will be in place at that time.

Will there be practice ice available?

Yes. Availability and how to access ice time will be posted on our webpage.

Will Curlers Corner be open?

Yes! There will be a limit of 3 people at one time in the store. Reusable masks in sealed bags will be available. Hand sanitizing stations will be in the store. Hand sanitizing will be required before and after trying on any clothing and/or shoes. For the comfort of our members, unpurchased clothing will be steam heated and incubated, for a period of 48 hours, before being displayed for sale. There will be restricted handling of equipment. Due to health concerns, no returns will be permitted.

Are we looking forward to having our curlers return?

Absolutely!

Do you have a question that was not addressed? E-mail us at: info@calgarycurlingclub.com

As the COVID pandemic continues to evolve, all terms and conditions are subject to change; pending any revised health and safety guidelines via Alberta Health Services and/or any governmental agency.

**The Calgary Curling Club is opening September 23, 2020
CCC Evening Leagues will begin October 2, 2020**

REFUND POLICY

The Calgary Curling Club is looking forward to welcoming you back to curl this fall. We know that many things are going to be different, and we will all have to adjust and continue to do so as information and regulations may shift through the season. The changes we are implementing are to comply with Alberta Health Services and City of Calgary guidelines but most importantly, for your safety.

We also know that the uncertainty during this pandemic is difficult for everyone. The CCC is a non-profit organization. Our costs are generally front-end loaded, with hiring seasonal staff, installing the ice, and, this year especially, preparing the club for your arrival and for safe curling for all. Because of this financial structure, in the event the club is forced to close for Covid-19 related issues or a government forced closure, we have put in place a refund policy that will allow for some flexibility in uncertain times, while also recognizing that there are expenditures for the club that we need to take into consideration.

We will keep you updated on any and all changes to the regulations as the season progresses, and are hoping for a full and rewarding (while different) curling season. We appreciate your understanding and patience as we make our way through this time with you.

You will receive the following percentage of your membership fees depending on the timing of the closure of the club due to Covid-19 or government regulation:

September 9 to 22	You will receive a 90% refund.
September 23 to October 22	You will receive an 80% refund.
October 23 to November 22	You will receive a 55% refund.
November 23 to December 22	You will receive a 33% refund.
December 23 to January 22	You will receive a 10% refund.
January 23 or later	There is no refund from this point.

Please note that refunds will be to the payment type used to sign up, with the exception of e-transfers, which will be refunded by cheque. Members will have the option to donate part or all of their refund to the Club.